

**Listening and Responding Skills**

**A one day course**

**Course Details**

This course is for people with little or no previous experience or training in this area and who feel they want to develop their listening skills. It is ideal for carers and pastoral teams, for anyone involved in working with people.

This training will help you to listen at a deeper level, ask relevant questions and respond in an appropriate manner.

Apart from providing first class training in basic listening skills it could be the starting point for formal training in counselling.

In order to receive a Philippi certificate you will need to complete a personal learning journal in addition to attending the day’s teaching.

**Topics Covered**

* What is confidentiality
* Listening and attending skills
* How to respond appropriately
* The importance of self awareness

**Cost for the day:** £5 per head. Please note the original cost was £22, but with generous grants, we are able to offer this course for £5.

Please bring your lunch, or you can order a basic packed lunch on arrival for £2.50  
Tea and coffee available throughout the day

Philippi Trust, Training Centre,   
2 Myrtle Street,   
Bolton, BL1 3AH  
Tel: 01204 770704 Email: [Bolton@philippi.co.uk](mailto:Bolton@philippi.co.uk)  
Web: [www.philippi.co.uk](http://www.philippi.co.uk)  
Registered Charity No: 1016105

Listening and Responding Skills

Venue: Lakeside Christian Centre  
North Promenade, Southport PR8 1RY

Date: Saturday 22nd June 2013

Time: 10.00 am to 4.00 pm

## BOOKING FORM

**NAME: ………………………………………………………………………………………**

**ADDRESS: ..…………………………………………………………………………………………………………………………………………………………………………..**

Post Code ……………………………….

**TEL:………………………………………..**

**ORGANISATION………………………………………………**

**E MAIL:…………………………………………………………..……………….**

I confirm my place on the course by enclosing a cheque for £5

www.philippi.co.uk

email: training@philippi.co.uk

**Booking Form and Payment to:** Trish Campbell  
 Philippi Southport  
 Lakeside Christian Centre  
 North Promenade  
 Southport PR8 1RY